# **Cookie policy**

We gather information about your visits by using cookies to improve the user experience and to show e.g. interactive maps and use self-service solutions.

**This website uses cookies**

Cookies are used on almost every website and in some instances, cookies are the only way to get a website to function properly.

But you have the option to say no to cookies if you wish to. You do this via the cookie banner, which you meet when entering the website. However, please be advised that certain elements might not function if you decline the use of cookies.

We will not place any cookies before you have accepted the use of them via the buttons in our cookie banner. You can always change your choice of cookies by clicking on Samtykkeindstillinger, which is placed at the bottom of the page when you return to the website.

**Types of cookies**

The City of Copenhagen uses three types of cookies in collaboration with several system suppliers, and we have a data processor agreement with all of them on safe use of data, including cookies.

**Necessary cookies**

Necessary cookies activate basic functions such as the ability to decline cookies and access to secure content. These can therefore not be turned off.

**Functional cookies**

Functional cookies make it possible to show e.g. interactive maps, forms, videos, or other font sizes, or remember what a user does during a visit to the website (e.g. creating a profile, filling out a form, or remembering choice of language). On certain sites (e.g. NemID or contact sites for citizen service) we use cookies to activate a Link-Bot, which provides the citizen with a better service. When we link to videos on YouTube, the cookies from the provider of the video will not be placed before you play the video.

**Statistical cookies**

Statistical cookies make it possible to gather anonymous information on the users to analyze which sites and services that are used on our websites. We do this to tailor our content and to improve the user experience. We use Siteimprove as our statistical system and Userindex for surveys.

**External links on the website**

When we link to other websites, e.g. SKAT, JobNet or state agencies, then these will have their own cookie policies and cookie banners, where you can decide what cookies to agree to there.